

WELCOME TO DFW - RIMS

2024 FALL CONFERENCE & SPA EVENT Texas Risk Roundup



FALL CONFERENCE
SEPTEMBER 19, 2024
IRVING CONVENTION CENTER
4TH FLOOR



JUGGLING RISKS
LASSOING OPPORTUNITIES

SPA EVENT
SEPTEMBER 20, 2024
RELACHE SPA,
GAYLORD TEXAN

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Welcome to the 2024 DFW RIMS Fall Conference – Texas Risk Roundup!

Thank you to our 4th time title sponsor Rosenberg & Parker Surety for your continued generosity! Our sponsors really showed up in full force this year which allows us to put on a spectacular show for y'all! Between the Welcome Reception at the Omni last night, the Fall Conference today and tomorrow's Spa event, I assure you that all these wonderful events are only possible through the generous support of our incredible sponsors – THANK YOU so much to our amazing sponsors!!

This conference is jam-packed with fascinating panel discussions, enlightening workshops, fun attractions and games, and networking opportunities for all our members to enjoy. We are so excited to hear from the Texas State Office of Risk Management in the keynote session, and from the Department of Homeland Security in the closing session. And we have an incredible line-up of presenters and panelists in our breakout sessions and workshops – you will definitely learn something new today!

We welcome our friends from Global RIMS who have journeyed down to the great State of Texas to see how we do things down here. We will have a live taping of RIMScast (the RIMS award-winning podcast), and we might even have a couple folks from the top brass of Global RIMS. I am sure you all will join me in offering up some of our famous Texas hospitality to our guests and help make them feel right at home.

A special thank you to our dedicated Conference Chair, DFW RIMS Vice President Marissa Holland! Marissa and her dedicated Fall Conference Planning Committee have worked tirelessly for months to put together this epic Fall Conference! Marissa wanted to give DFW RIMS the best conference that we have ever seen, as it is the final year we will be hosting a local conference solely for our chapter. As y'all know, next year we are joining our fellow Texas chapters and taking this show down to San Antonio for the inaugural Texas RIMS regional conference, which is set for August 4-6, 2025!

I would also like to thank the members who have donated to our chosen charity Make-A-Wish North Texas – THANK YOU for the impact you are making on the DFW community! Make-A-Wish North Texas is an incredible organization that helps make dreams come true for children facing critical illnesses. Please join us and help reach our charitable giving goal of \$10,000! Your generosity and compassion help bring hope, strength and joy to these brave kids.

As you have heard me preach about all year – my goal for our chapter is strengthen the legacy of DFW RIMS. Our Fall Conference is a celebration of that legacy, through the education, leadership, philanthropy, mentorship, and connection our members are contributing to the growth of the DFW RIMS legacy! Our industry can flourish to its true potential through the sharing of ideas and connections across our chapter. Together we are building a stronger legacy that will support our local communities and embolden future generations of risk professionals.

Thank you to all of the legacy builders out there – DFW RIMS is stronger than ever!

Sincerely,

Emily Casso Ford
DFW RIMS 2024 President



AGENDA

DAY 1

Thursday, September 19, 2024

Time	Room	Description
8:15AM - 9:30AM	Exhibitor Midway	Registration
8:30 AM -8:40AM	Exhibitor Midway	Coffee with Board on the Midway!
8:45AM - 9:15 AM	Western Heritage	Addressing Emerging Insurance Challenges in Risk Management
8:45AM - 9:15 AM	Fair Park Suite	Welcome to the Midway: Preparing for Chaos on the Witness Stand
8:45AM - 9:15 AM	State Fair Pavilion	Trailblazing Your Career
9:30AM - 9:50AM	Risk Roundup Room	Opening Remarks
9:50AM - 10:30AM	Risk Roundup Room	Keynote Speaker: State Office of Risk Management
10:45AM - 11:00AM	Exhibitor Midway	Snack Break!
11:00AM - 12:00PM	Western Heritage	Juggling Risks: Don't Clown Around with Effective Risk Management in Texas
11:00AM - 12:00PM	Fair Park Suite	Big Tex + AI = Big Risk; Is Your Insurance Ready for The Ride?
11:00AM - 12:00PM	State Fair Pavilion	How to Ride the Risk and Resilience Roller Coaster Without Losing Your Lunch
12:00PM - 1:00PM	Big Tex Hall	Lunch
12:00PM - 1:00PM	Risk Roundup Room	Risk Manager* Exclusive Forum, Lunch
1:15PM - 2:15PM	Western Heritage	Fair Play – Tips on Exposing and Defeating Fraudulent Operations
1:15PM - 2:15PM	Fair Park Suite	Disaster on the Midway: Shifting Mindset
1:15PM - 2:15PM	State Fair Pavilion	Wrangling in the Big Ones: Mastering Common, Complex, and Catastrophic Work Comp Injury Claims in the Lone Star State
2:15PM - 2:30PM	Exhibitor Midway	Snack Break/ Networking - Exhibition Hall Time
2:30PM - 3:30PM	Risk Roundup	Closing Session: Securing the Homeland: Homeland Security Investigations
3:30PM - 5:00PM	Exhibitor Midway	Midway games, Happy Hour, and raffle (must be present to win!)

DAY 2

Thursday, September 20, 2024

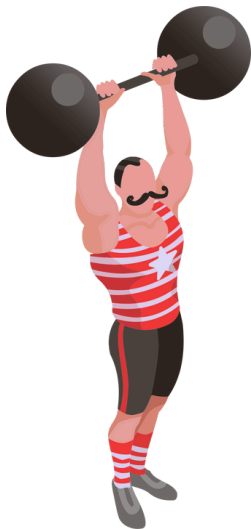
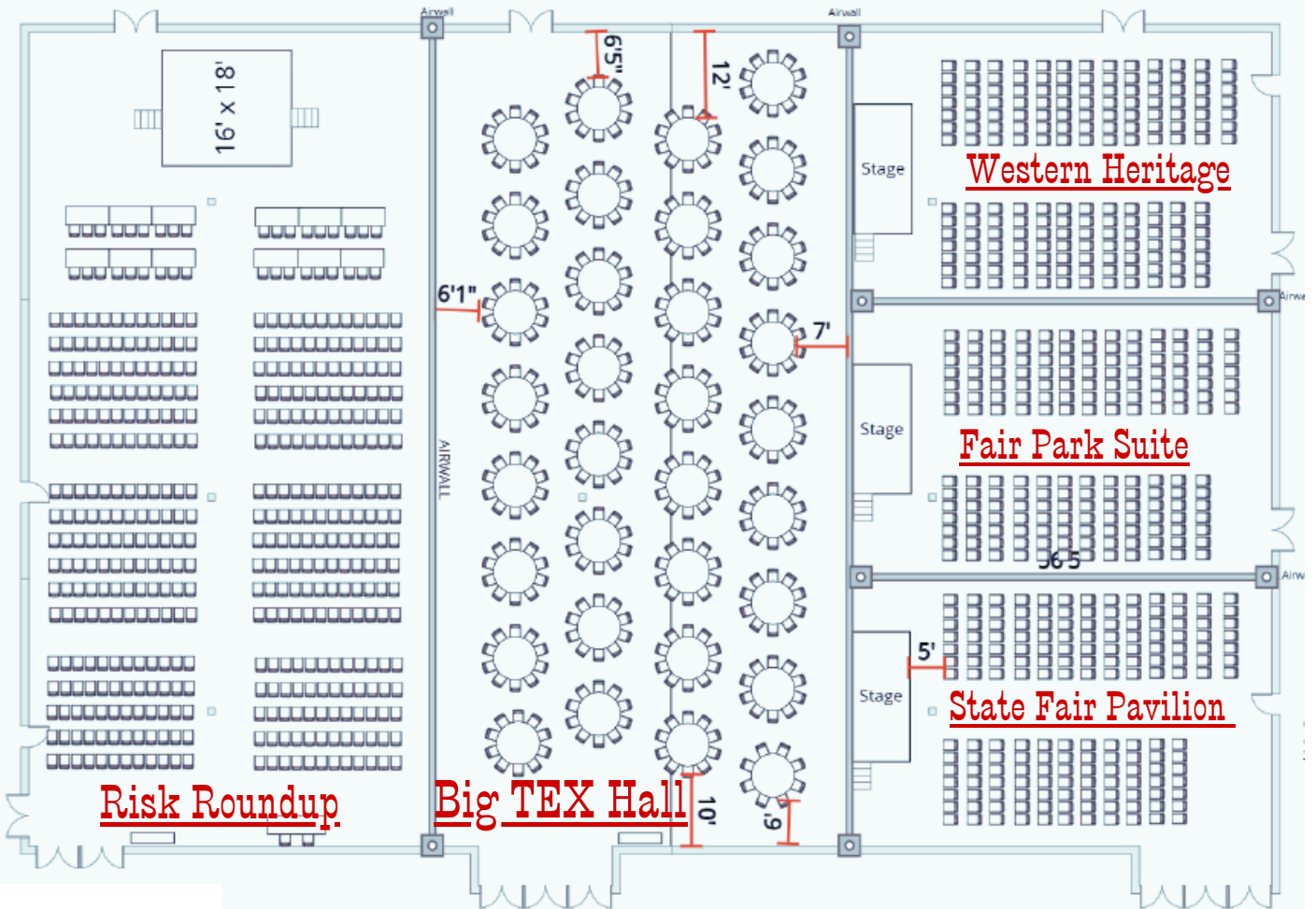
- DFW RIMS has reserved the entire spa at the Gaylord Texan from 9:00am - 4:00pm. We look forward to relaxing and unwinding together!
- This event is SOLD OUT!



JUGGLING RISKS
LASSOING OPPORTUNITIES

CONFERENCE ROOM MAP

DFW RIMS 2024 CONFERENCE





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EXHIBITOR MAP





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KEYNOTE

The 2024 DFW-RIMS Fall Conference Keynote Speakers are from the State Office of Risk Management (SORM).



Gerald Ladner, Sr., Board Chair, of Austin, is a semi-retired property & casualty insurance company senior executive. His 42-year career included serving as vice president of Strategic Agent Partnerships and External Affairs, vice president of Sales, and Regional President for State Auto, a new division of Liberty Mutual. He also served as regional vice president for Zenith Insurance Company and Zurich North America. He is an Independent Board Director for Educational and Institutional Insurance Administrators, Inc. and member of the Independent Insurance Agents of Texas, Insurance Council of Texas, and the InfraGard National Members Alliance, an FBI-affiliated organization dedicated to the strengthening of national security and community resilience. Additionally, he is a Trustee for Rollins College located in Winter Park, Florida. Mr. Ladner received a Bachelor of Arts in Psychology from Rollins College. Mr. Ladner will serve on the board with a term set to expire on February 1, 2027.



Stephen Vollbrecht, Executive Director. Stephen serves as the State Risk Manager for Texas, overseeing the State Office of Risk Management as Executive Director. He is also commissioned as a Judge Advocate assigned to the Texas Military Department. Stephen received his Doctor of Jurisprudence from Texas Tech University School of Law, Master of Arts from the Naval Postgraduate School, Bachelor of Arts from Texas Lutheran University, and Associate of Applied Science from Kilgore College. He holds program certifications from the University of Texas at Austin, the University of Texas Health Science Center at Houston, and Sam Houston State University. He holds additional designations from the American Institute for Chartered Property Casualty Underwriters, Federal Emergency Management Agency, Open Compliance and Ethics Group, State Guard Association of the United States, Texas Comptroller of Public Accounts, Texas Mediator Credentialing Association, Texas Secretary of State, and WorkCompCollege.



JUGGLING RISKS
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KEYNOTE



James Cox, Division Chief of Strategic Programs. On November 1, 2017, the State Office of Risk Management welcomed James Cox as the new Chief of the Strategic Programs Division. As Division Chief, Mr. Cox oversees the Risk Management, Claims Operations, and Medical Management departments. He serves as the leadership for administering workers' compensation benefits for state employees, introduces new insurance lines for the state and advances Enterprise Risk Management (ERM).

Mr. Cox is a Texas-licensed insurance adjuster, property and casualty agent, and risk manager. He was previously licensed in 32 states. He comes to SORM from Shield Global Partners in Indiana where he served as the Director of Claims Management and has over 30 years of experience in risk management and insurance. James holds an Associate of Science from the University of South Carolina, a Bachelor of Science from Wayland Baptist University, and a Master of Business Administration in Insurance and Risk Management from Walden University. Mr. Cox is a veteran of the United States Air Force.

Moderator:



Penni Chambers, Vice President, Risk Management, oversees the procurement and maintenance of corporate domestic and international insurance for Hillwood Development Group, L.P - a Perot Company. Hillwood is a leader in the development and acquisition of industrial, office, and multifamily properties across North America and Europe.

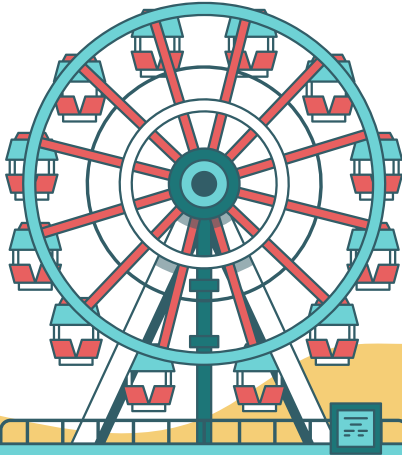
Mrs. Chambers currently serves as a board member for Global RIMS. She is Past President of the Dallas Fort Worth Chapter of the Risk and Insurance Management Society. Mrs. Chambers served as a board member for the Surplus Lines Stamping Office of Texas from 2017 to 2023. In addition, Penni holds a B.S. in Biomedical Science from Texas A&M University in College Station, Texas. She also holds the Certified Insurance Counselor (CIC), Associate in Risk Management (ARM), and Certified Risk Manager (CRM) designations. Penni is licensed for Property & Casualty as well as Risk Manager in the State of Texas.



Christopher Rodriguez, Special Agent, Homeland Security

Christopher Rodriguez has been a Special Agent with Homeland Security Investigations (HSI) since January of 2010. He is currently assigned to the Cyber Crimes group in Dallas, Texas. Prior to his employment with HSI, he obtained his Bachelor of Science and Masters of Science in Criminal Justice from Florida International University in Miami, Florida. He came to Dallas in 2020.

This discussion will provide an overview of Homeland Security Investigations and its capabilities with a specific focus on Financial/cryptocurrency investigations.





JUGGLING RISKS
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WORKSHOPS

[Fair Play: Addressing Emerging Insurance Challenges in Risk Management](#)

Presented by: Micah Skidmore (Haynes & Boone LLP)

Practical, hands-on, and interactive discussion of emerging risk and insurance coverage issues for corporate policyholders and insurers, including issues relating to PFAS, ESG, TVPRA, cyber and AI. The discussion will also address how to anticipate and address these risks through traditional insurance and alternative risk transfer strategies.

[Welcome to the Midway: Preparing for Chaos on the Witness Stand](#)

Presented By: Ty Sheaks (McCathern, PLLC.)

Witness and trial preparation.

[Trailblazing Your Career](#)

Presented By: Trey Hugley (Genesis Resources)

Leverage your skill set and get the most out of your career! Whether you are looking for a job, applying for a growth role in your current organization or just leveraging your current skill set to continue growing, this workshop should put you on that path towards success. We will work on resume building (including AI), job application, interview insights, offer negotiation, annual review insights and development, networking, and cross-marketing to leverage skills towards a different discipline.





[Juggling Risks: Don't Clown Around with Effective Risk Management in Texas](#)

Presented by: Roma Rishi (Origami Risk) and Scott McNea (Alliant Insurance Service, Inc.)

In the fast-paced world of risk management, businesses face a multitude of challenges that can strike at any moment. Navigating these threats and safeguarding your operations is crucial for long-term success and resilience. Join our dynamic panel of experts as they unveil the secrets to identifying and mitigating risks using cutting-edge tools and technologies. Learn how to protect your business and ensure your products and services stay in the hands of your valued clients.

[Big Tex + AI = Big Risk; Is Your Insurance Ready for The Ride?](#)

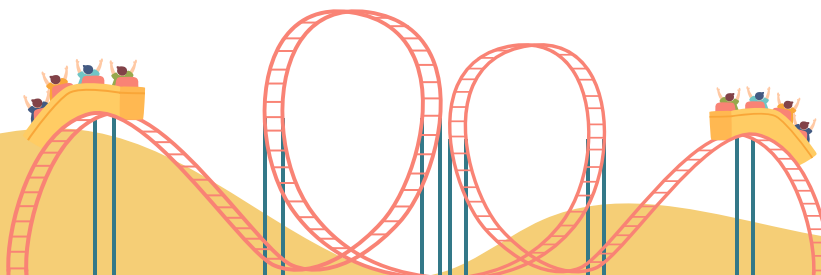
Presented By: Anthony Rapa (WTW) and Michael S. Levine (Hunton Andrews Kurth, LLP.)

This panel will discuss the rapidly evolving use and risk associated with artificial intelligence (AI). Discussion will include a foundation of the current and anticipated uses of AI, the risks that each use pose and the means of mitigating those risks through insurance and other risk transfers.

[How to Ride the Risk and Resilience Roller Coaster Without Losing Your Lunch](#)

Presented By: Taylor Mapula (Globe Life Inc.), Lisanne Sison (Arthur J Gallagher Risk Management Services LLC), and Dianne Stephens (Globe Life)

This session delves into the wild roller coaster ride of Enterprise Risk Management (ERM) and Organizational Resilience, exploring ERM fundamentals and its significance in navigating business uncertainties. It highlights the benefits of integrating risk and resilience programs, such as enhanced preparedness, collaboration, and accurate risk reporting. The session concludes with a framework for effective risk governance and collaboration, offering insights on managing risks and achieving resilience success.





[Fair Play – Tips on Exposing and Defeating Fraudulent Operations](#)

Presented by: Alexander Krasnitsky (New Jersey Office of Mintzer, Sarowitz, Zeris and Willis) and Aaron Meyer (Partner at The Willis Law Group)

This session explores the concepts of a RICO claim as well as provides an in-depth look at the individuals involved in fraud cases, their tactics to evade detection, and our response to combat fraud. The presentation will feature video clips and news reports related to a prominent case in New York, demonstrating real-life instances of our efforts to address this critical problem.

[Disaster on the Midway: Shifting Mindsets](#)

Presented By: Rod Fulenwider (D&L Protective Services) and Kelly Frey (Sigma7 University)

Explore the critical role of crisis management training in safeguarding organizations. This session, aimed at Risk Managers, Crisis Management Teams, and HR professionals, highlights how proactive strategies ensure swift, effective response and recovery from crisis incidents. Learn the importance of technical skills, backed by statistics and case studies, to navigate crises effectively and understand the high costs of unpreparedness.

[Wrangling in the Big Ones: Mastering Common, Complex, and Catastrophic Work Comp Injury Claims in the Lone Star State.](#)

Presented By: Sharon Coury (Triune Health Group), Sue Baxter-Pfleiderer (Triune Health Group), Matt Seliga (Athletico) Carlos Ayestas III (PTS Transportation and Language Services), Stefanie Howell (Centre for Neuro Skills) and Christal Ewing (ATW)

Join us for an insightful panel discussion that will explore the critical role of nurse triage, early intervention, effective care coordination, and strategic cost containment in handling WC claims. Learn how to transform workplace injuries and crisis situations into coordinated care efforts that improve outcomes for injured workers and reduce costs for employers.



SCHOLARSHIP & GRANT RECIPIENTS

Grant Awarded

School: UNT
\$5,000

**Scholarship Total
Awarded: \$42,500**

Aminat Alaka

School: UNT
Major: RMI & BCIS
Graduates: 12/31/2026

Brock Polydoroff

School: UNT
Major: RMI
Graduates: 5/9/2025

Dung Nguyen

School: UT Dallas
Major: Finance
Graduates: 5/22/2025

Karine Chalhoub

School: UNT
Major: Finance
Graduates: 12/13/2024

Kyndra Raymond

School: UNT
Major: RMI
Graduates: 12/31/2025

Harizah Kabiruddin

School: UNT
Major: RMI
Graduates: 5/9/2025

Catherine Koja

School: UNT
Major: RMI
Graduates: 12/15/2024

Krysten Hicks

School: UNT
Major: RMI
Graduates: 5/1/2025

Samuel Zimel

School: UNT
Major: Mathematics
Graduates: 12/9/2025



CONGRATULATIONS!



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COMMUNITY IMPACT

Make-A-Wish
NORTH TEXAS

**TOGETHER WE CAN MAKE
DREAMS COME TRUE.**

Join us to support Make-A-Wish North Texas and help us reach our goal of \$10,000.



DONATE NOW



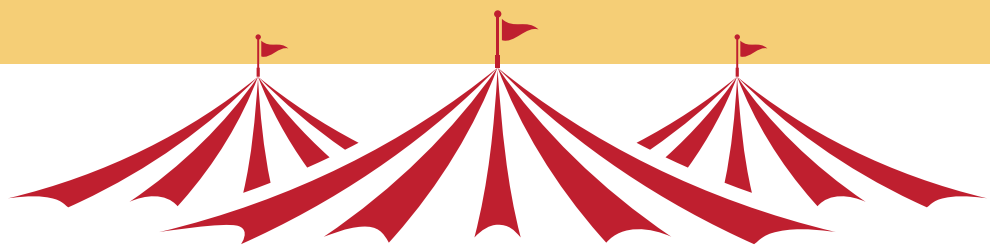
Make a tax-deductible donation of \$50 or more and receive a special, limited-edition pin as a thank you for your support.

<https://tinyurl.com/TexasRiskRoundupCharity>

Visit the Make-A-Wish table!
Located next to the elevator.



JUGGLING RISKS
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COMMUNITY IMPACT



The risk and insurance industry host several regional and national conferences each year. Exhibitors at these conferences often advertise their brand with different promotional items.

At the end of these conferences, we noticed a significant amount of leftover promotional items going into the trash. The cost of shipping often exceeds the value of the items. We have found a way to repurpose these items by collecting and donating them to a school (district) local to the conference location.

MISSION:

Formed to serve students and educators, support sustainability, and reduce waste, Swag For Schools is dedicated to collecting and donating unused corporate swag to local schools.

GOAL:

Our goal is to be a charitable program with a long-term impact, committed to helping you meet your philanthropic goal and to create a blueprint for local campaigns at conferences across the nation and around the world.

**100% OF DONATED ITEMS GO DIRECTLY TO THE
MISSION OF SUPPORTING STUDENTS AND EDUCATORS**

PROGRAM OVERVIEW:

Our charitable program is powered solely by volunteer efforts. No monetary donations are currently being solicited or accepted.

PROGRAM OBJECTIVES:

The benefits to repurposing promotional items include reducing the carbon footprint of our corporate partners, supports sustainability goals for ESG driven participants, and provides much needed supplies to children in need, and relief to educators by reducing their out-of-pocket expenses.

Drop Off Your Conference Swag!

Drop off is located next to the elevator. Drop off is upon exit.



Unwind & Connect

DFW RIMS SPA EVENT

Relâche Spa

The Gaylord Texan

September 20, 2024

9:00AM - 4:00PM

TITLE SPONSOR



Beverage Sponsor

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THANK YOU!

FALL CONFERENCE PLANNING COMMITTEE

Thank you to all other volunteers who helped make this event happen!
We could not do it without you.

Conference Chair: Marissa Holland, CPCU, RIMS-CRMP

General Advisor: Sara Coleman

Communications: Veronica Brooks, Steve Grindinger, and Andy Rausch

Marketing/Sponsorships: Jason Znoy, Jacque Jagger, Michelle Cruff, and
Tammy Jowers

Accounting: Catrina Gilbert and Sandra Fontenot

Logistics: Megan Fuchs, Michelle Cruff, Karen Mayfield, Sharon Coury,
and, Faith Likekele

Vendor Contact: Andy Rausch, Nick Gannon, and Megan Fuchs

Décor: Sharon Coury

Spa: Sara Coleman, Tiara Wallace, Kären Mayfield, Michelle Cruff

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